



JAN./FEB. 2018

InnerView

THE NEWSLETTER OF THE DEBBIE-RAND MEMORIAL SERVICE LEAGUE



BOCA RATON
REGIONAL HOSPITAL
DEBBIE-RAND MEMORIAL
SERVICE LEAGUE, INC.

TAV Presents Care Bags to Lynn Cancer Institute Patients

IN THIS ISSUE:

Reorientation
Schedule

PAGE 4

TAV Scholarship
Forms Available

PAGE 5

Active Shooter
Awareness

PAGE 5 - 6

On December 14, 2017, patients at the Eugene M. & Christine E. Lynn Cancer Institute were surprised with something special for the holiday season. Debbie-Rand Memorial Service League Teenage Volunteer, Alaina Tillman presented over 100 care bags to patients who are currently going through treatment at the Institute. The bags included a blanket, hat, socks, mug, packets of hot cocoa, candy canes, mints, chapstick and other items, which provide aid and comfort for patients during treatment. Alaina currently volunteers in IV Therapy.

Alaina had a goal to provide support and touch the hearts of patients during the holiday season. She stated that it was incredibly rewarding to have the ability to interact with patients. She experienced a huge amount of gratitude when delivering the care bags.



INTERESTED IN
VOLUNTEERING?
CALL 561.955.4098

MEMBERS CORNER

MEMBERSHIP REPORT: NOVEMBER 2017

Active Members

General: 372

TAV: 171 | College: 59 | Life: 16

Inactive Dues-Paid Members

General: 354 | College: 92

Life: 166

Total: 1,230

Hours Report:

TEENAGE VOLUNTEERS (TAV):

1,588.44 hours

173 TAVs

COLLEGE VOLUNTEERS:

790.67 hours

56 volunteers

ADULT VOLUNTEERS:

8,085.14 hours

339 volunteers

TOTAL:

10,464.25 hours

568 volunteers

MEMBERSHIP REPORT: DECEMBER 2017

Active Members

General: 364

TAV: 158 | College: 62 | Life: 17

Inactive Dues-Paid Members

General: 364 | College: 72

Life: 165

Total: 1,202

Hours Report:

TEENAGE VOLUNTEERS (TAV):

2,094.51 hours

157 TAVs

COLLEGE VOLUNTEERS:

546.59 hours

45 volunteers

ADULT VOLUNTEERS:

6,915.77 hours

340 volunteers

TOTAL:

9,556.87 hours

542 volunteers

January Volunteer of the Month



ROSE WEITZ

Rose was nominated by the nursing staff in the Lynn Cancer Institute's (LCI) Treatment Room for her dedication to their mission and vision. As a cancer survivor who was successfully treated at LCI, Rose is particularly sensitive

to the needs of patients. Her experience and pleasant disposition builds a nurturing and trusting relationship with the patients she serves, making their experience more meaningful. In an effort to repay the care and expertise she experienced during her treatment, Rose began volunteering at LCI in 2016. She has accumulated over 400 service hours.

Rose and her husband, Stephen, moved to South Florida in 1995. Prior to retirement, Rose was an advertising sales representative for KSDK-TV in St. Louis, Missouri. She is a graduate of the University of Illinois, and has a son and two grandchildren. Rose has also volunteered at Hebrew University and the South Palm Beach County Jewish Federation. When not volunteering, she enjoys reading, playing tennis and bridge.

Boca Regional and D-RMSL thank you, Rose, for your dedicated service.

February Volunteer of the Month



IRVING GINSBERG

Kind, compassionate, caring, helpful and loving are the words Hospital staff used to describe Irving in nominating him for volunteer of the month. As a volunteer in the Radiology Department, Irving greets family members and patients,

helping them check in and ensuring they are in the proper area for treatment. He began his volunteer service at Boca Regional in 2003 and has accrued over 3,500 hours of service.

Irving was born and raised in Brooklyn, New York. He joined the Navy after graduating high school and later attended New York University to study business. After selling his successful beer distribution business 43 years ago, he and his wife and two daughters came to Hollywood, Florida, from Woodmere, New York. They later moved to Boca Raton, where they have lived for 25 years. Prior to volunteering at Boca Regional, Irving volunteered at the State Attorney General's Office. He enjoys traveling, politics, studying at the Lifelong Learning Center at Florida Atlantic University, gardening and the theater.

Thank you, Irving, for your service to D-RMSL and Boca Raton Regional Hospital.

Welcome, New Volunteers

ADULT VOLUNTEERS

Kiran Akhtar
Samantha Anderson
Ariella Andrade
Isabella Bachand
Maurene Brewster
Richard Difusco
Ellen Dressler
Donna Erlichman
Joseph Garron
Thomas Lang
Nathaniel Nadler
Jory Newman
Lauren Ramesar
Alejandra Rios-Reyes
Austin Scara
Marc Van Scoy
Susan Shamus

Neal Temple
Stephanie Thermidor
Helen Vallerand
Kamlesh Varma
Michelle Velez
Rose Yarema
Nick Ziegler

TEENAGE VOLUNTEERS (TAV)

Sophia Avron
Christina Boorin
Natalie Bryan
Katherine Burkman
Kylie Burns
Natalia Cerna
Alexandra Chouvalis
Barbara De Castro

Francesca Dimisa
Christen Evans
Angelina Feyjin
Lauren Fletcher
Alexis Foxman
Nathalie Garcia
Samuel Golub
Caroline Goodridge
Victoria Greene
Zeinab Hamade
Jenna Handal
Anna Harding
Juliana Herrera
Lauren Hiskell
Savannah Hyatt
Nisa Ilsin
Manal Imran
Kashfia Kabir

Selin Kavak
Mohammed Khan
Thea LaMarca
Madison Lane
Logan Maklan
Victor Mejia Vargas
Josephine Mendieta
Joseph Mendonca
Nicole Mordwinkin
Younes Motii
Theodora Oatmeyer
Khyali Pandya
Jessica Patterson
Jordan Pecaro
Kaela Peglow
Megan Pietanza
Santiago Pinto
Nicholas Pizzo

Christina Pucci
Hannah Rathbun
Juliana Restrepo
Lacey Richter
Jade Schneider
Alan Simons
Christine Stepkin
Payton-Luv Stine
Manasa Tallapaneni
Mauricio Turquia Filho
Carolina Vento
Catherine Weber
Casey Weinberg
Brendan Wood
Hadassa Zanoni
Amanda Zimmerman

Reorientation Schedule

Time to Prepare for The Joint Commission Compliance

As in past years, we will have mandatory orientation sessions for all D-RMSL volunteers. In order to remain in active status you must attend this important presentation. Kathy Davis, ARNP, Employee Health Nurse, will be on hand 10 minutes prior to each orientation to administer Tuberculosis (TB) tests to volunteers who have patient contact and who require the screenings. Each session will last approximately 60 to 90 minutes. Light refreshments will be served. Classes are available on the following dates in Dawson Theater:

Monday, February 26 (10:00am and 2:00pm) • Tuesday, February 27 (2:00pm) • Wednesday, February 28 (4:00pm)

Our Shining Stars

Tim O'Connor, D-RMSL Gift Shop

Boca Regional received the following compliment from a patient's family member: "I want to commend the level of professionalism Tim from the gift shop demonstrated over the phone. He went above and beyond to help me purchase an arrangement for my father. Sending a huge thank you from Texas."

Our D-RMSL Tram Drivers:

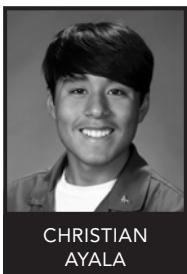
Bob Buss, Edgar Hart, Arnold Krigsman, Gerald Schnee, Bruce Kendall, Jan (JC) Chipkin, Neal Tempel, Len Chase, Thomas Wiedenfeld, Robert Schattner, Jose Fernandez, Roger Farleigh (top photo), John Basler (bottom photo) and Milton Weiss

The chilly, damp weather didn't keep our dedicated tram drivers from providing transportation service to Boca Regional patients and visitors in our two new, beautiful trams provided by the Hospital. A big thank you to all of our tram drivers for their continued dedication.



TAV Spotlight

D-RMSL Teenage Volunteer Service Excellence Award



Christian is a young man who loves to serve. Not only does he volunteer at Boca Regional, he recently traveled to South America to deliver donations to the pediatric oncology department at a hospital in Bolivia where he volunteers during the summer months. The rest of the year, you will find Christian in Volunteer Services delivering flowers and providing wheelchair service to discharged Boca Regional patients. He began his volunteer service in November 2016 and has earned over 335 hours.

Christian is a homeschooled 11th grade student. When he was nine years old, he and his younger brother moved with his parents to Boca Raton from Ashburn, Virginia. His career aspiration is to attend medical school to become a physician and work at Boca Raton Regional Hospital. In his leisure time, he enjoys playing the guitar and a fun round of golf or making videos on his YouTube channel. **D-RMSL and Boca Regional thank you, Christian, for your service.**

TAV Scholarship Forms Available

Scholarship forms are available in the Volunteer Office for eligible high school seniors. Criteria can be found on the application form. Applications must be postmarked by March 16, 2018 for consideration. The number of scholarships as well as the amount will be based on the number of applications submitted.

If applying, please be aware of the following criteria:

1. Only active at time of application and Board review high school seniors in good standing are eligible to apply.
2. Adherence to all rules and regulations at all times as set forth in the TAV orientation package given during orientation. This includes proper attendance, D-RMSL uniform, identification badge and award pins, proper conduct and attitude. Excessive absences will impact eligibility.
3. A minimum of 200 hours of Boca Raton Regional Hospital volunteer service performed prior to applying for the scholarship.
4. Financial need is established. There will be no penalty for accepting other scholarships.
5. Minimum grade point average of 3.0.
6. Preferential consideration will be given to those entering the medical, nursing and science fields.

You will also need to attach three formal, personal references on letterhead. These may not be from family members or peers.

Contact the Volunteer Office at 561.955.4098 for more information.

Active Shooter Awareness

The Debbie-Rand Memorial Service League and Boca Raton Regional Hospital are committed to ensuring that our volunteers, staff and patients are safe. Unfortunately, we are painfully aware of the growing possibilities of an active shooter within hospitals, schools and office environments. An active shooter is defined as an individual actively engaged in killing or attempting to kill people in a confined and populated area.

We strive to maintain the highest levels of safety and security on a daily basis. Boca Regional follows the Department of Homeland Security model when it pertains to an active shooter on our campus or within our facilities. This model is best described as the "Run, Hide, Fight" model.

continued on page 6 »



Making Headlines

Making Headlines is an effort to keep all of our employees, physicians and volunteers informed about news regarding the Hospital.

This section provides you with a list of recent press releases that have been submitted to the media, as well as to our local civic leaders and government representatives.

To review any of our press releases online, visit BRRH.com. You'll find all of our current announcements on the home page.

January 9, 2018

Trio Combines For \$35 Million In Philanthropic Gifts In Support Of Boca Raton Regional Hospital Initiative

January 15, 2018

Marcus Neuroscience Institute at Boca Raton Regional Hospital Establishes Epilepsy Monitoring Unit

Holiday Open House Cookie Contest Winners

Congratulations to Roxana De La Puenta, Ann Myra Rubenstein and Pamela Reuter for winning the D-RMSL Holiday Open House Cookie Contest. All were first prize winners earning a \$50 check each for their excellent cookies. Thanks to all of our bakers.

JANUARY

S	M	T	W	T	F	S
	1	2	3	4	5	6
7	8	9	10	11	12	13
14	15	16	17	18	19	20
21	22	23	24	25	26	27
28	29	30	31			

FEBRUARY

S	M	T	W	T	F	S
				1	2	3
4	5	6	7	8	9	10
11	12	13	14	15	16	17
18	19	20	21	22	23	24
25	26	27	28			

JANUARY / FEBRUARY 2018 Meetings, Events & Important Dates:

GROUNDHOG DAY

FRIDAY, FEBRUARY 2

VALENTINE'S DAY

WEDNESDAY, FEBRUARY 14

PRESIDENTS' DAY

MONDAY, FEBRUARY 19

REORIENTATION DATES

MONDAY, FEBRUARY 26 –
WEDNESDAY, FEBRUARY 28

Active Shooter Awareness

How to respond when an active shooter is in the facility? Determine the most reasonable way to protect your own life. Remember that patients and visitors are likely to follow the lead of employees, managers and volunteers during an active shooter situation.

Step 1 – RUN: If there is an accessible escape path, attempt to evacuate the premises. Be sure to:

- » Have an escape route and plan in mind
- » Evacuate regardless of whether others agree to follow
- » Leave your belongings behind
- » Help others escape, if possible
- » Prevent individuals from entering an area where the active shooter may be
- » Keep your hands visible
- » Follow the instructions of any police officers
- » Do not attempt to move wounded people
- » Call 911 when you are safe

Step 2 – HIDE: If evacuation is not possible, find a place to hide where the active shooter is less likely to find you. Your hiding place should:

- » Be out of the active shooter's view
- » Provide protection if shots are fired in your direction (i.e., an office with a closed and locked door)
- » Not trap you or restrict your options for movement

To attempt to prevent an active shooter from entering your hiding place:

- » Lock the door
- » Block the door with heavy furniture
- » Silence your cell phone and/or pager
- » Turn off any source of noise (e.g., radios, televisions)
- » Hide behind large items (e.g., cabinets, desks)
- » Remain as quiet and calm as possible
- » Dial 911, if possible, to alert police to the active shooter's location
- » If you cannot speak, leave the line open and allow the dispatcher to listen

Step 3 – FIGHT: Take action against the active shooter as a last resort, and only when your life is in imminent danger. Attempt to disrupt and/or incapacitate the active shooter by:

- » Acting as aggressively as possible against him/her
- » Throwing items and using improvised weapons
- » Yelling and screaming
- » Committing to your actions



RUN



HIDE



FIGHT



**BOCA RATON
REGIONAL HOSPITAL**
DEBBIE-RAND MEMORIAL SERVICE LEAGUE
GIFT SHOP

561.955.4100

Safety Matters: Volunteer Trivia

D-RMSL is committed to ensuring our volunteers have the knowledge needed to keep themselves and our patients safe. As part of this commitment, we will provide a safety question each edition. These questions represent what a volunteer may be asked by The Joint Commission surveyor during a visit.

Congratulations to Hala Soueid, who correctly answered last month's question: **What does the acronym P.A.S.S. stand for? The answer is Pull, Aim, Squeeze and Sweep.** Contact Aimee Yahn-Carmichael for your prize!

This edition's trivia question: **Please list the three actions on how to respond if an active shooter is in your area.** The first person who emails Aimee at ayahn-carmichael@brrh.com with the correct answer will win Cinemark Platinum Supersaver movie tickets. Good luck!



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