



  
BOCA RATON  
REGIONAL HOSPITAL  
DEBBIE-RAND MEMORIAL  
SERVICE LEAGUE, INC.

MAY/JUNE 2019  
**InnerView**

THE NEWSLETTER OF THE DEBBIE-RAND MEMORIAL SERVICE LEAGUE

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## Volunteer of the Year

Ilse Camis has led an interesting life. She was born in Vienna, Austria, leaving the country when she was twelve years old, and eventually relocating to England. She met her husband during WWII when he was working as a RAF Flight Mechanic. Her son and daughter were born in England. A move to the United States in 1956 brought her and her family to Detroit,

Michigan. She received training and certification as a dental assistant and served as President of the Michigan Dental Assistant Association.

Ilse and her husband moved to Boca Raton in 1983. She began her D-RMSL Volunteer service in January 1992 and has earned over 5,400 hours. Ilse volunteers on the 6th and 8th floors, helping the nurse assistants with a variety of duties and making up discharge folders. She chose to volunteer out of gratitude for the care her husband received, for the interaction with people, and because she likes helping others. Her other volunteer experience includes providing office support services for her Temple and taking students to the March of the Living.

Ilse has two grandchildren and three great grandchildren. She enjoyed a game of golf and still enjoys reading in her spare time.

# MEMBERS CORNER

## MEMBERSHIP REPORT: MARCH 2019

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### Active Members

General: 356

TAV: 101 | College: 48 | Life: 12

### Inactive Dues-Paid Members

General: 132 | College: 80

Life: 129

**Total: 858**

## Hours Report:

### TEENAGE VOLUNTEERS (TAV):

1,285.38 hours

106 TAVs

### COLLEGE VOLUNTEERS:

645.78 hours

49 volunteers

### ADULT VOLUNTEERS:

9,016.94 hours

375 volunteers

### TOTAL:

10,948.10 hours

530 volunteers

## MEMBERSHIP REPORT: APRIL 2019

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### Active Members

General: 367

TAV: 103 | College: 53 | Life: 11

### Inactive Dues-Paid Members

General: 114 | College: 84

Life: 130

**Total: 862**

## Hours Report:

### TEENAGE VOLUNTEERS (TAV):

1,211.84 hours

98 TAVs

### COLLEGE VOLUNTEERS:

1,295.31 hours

52 volunteers

### ADULT VOLUNTEERS:

9,193.13 hours

371 volunteers

### TOTAL:

11,700.28 hours

521 volunteers



## A Message from Your President

My volunteer work at Boca Regional for the past nine years has been a great source of fulfillment, and indeed a pleasure for me. In July 2010, I began my volunteer work as a tram driver. Five years later, I went on the Debbie-Rand Board of Trustees and served on several committees. My passion is to grow funds for the Gloria Drummond Endowed Scholarship Fund.

Being asked to serve as your president for the next two years is a challenge that I am looking forward to doing. Sherry Thomas has had many accomplishments during the past two years, and on behalf of the board, D-RMSL staff, and our many volunteers, we thank her for her leadership. I would personally like to thank her for helping me with information and tips so that the transition could be a smooth one.

Everyone is anxiously awaiting the finalization of our partnership with Baptist Health. We are confident that this endeavor will make us even better and stronger to serve our community for many years to come. Our next big accomplishment will be the completion of the Schmidt Family Parking Facility structure which will be finished by January 2020. This will allow easier and more convenient parking for patients, visitors and staff.

Before I close, I want to thank Aimee Yahn-Carmichael and Dotti Dufresne for their help with the transition.

**Robert L. Schattner** | President of the Debbie-Rand Memorial Service League

## TAV Spotlight

### D-RMSL Teenage Volunteer Service Excellence Award



MARCIO BRATFISCH

Marcio Bratfisch was born in Brazil, and came to the United States with his family and two siblings, when he was nine years old. Currently, he is an 11th grade student at Boca Raton Community High School, where his favorite subject is science. He hopes to use this interest toward pursuing a career in the medical field.

Marcio began his volunteer experience in January 2018, and has accrued over 165 hours in Volunteer Services where he helps transport patients and delivers flowers and gifts to patient rooms. He felt volunteering at Boca Raton Regional Hospital was a great way to get the sense and feel of a hospital environment and nurture his interest in medical sciences. Marcio states,

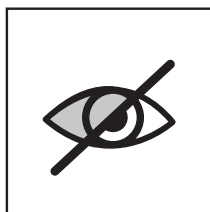
“The best part about volunteering is talking to the relieved patients leaving the Hospital. They have usually been through a lot, and they often teach me something meaningful about life.”

## Recognize the Signs of Stroke

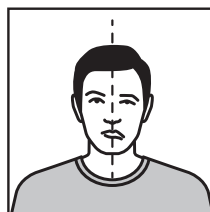
In recognition of National Stroke Awareness Month, the Stroke Team at the Marcus Neuroscience Institute hosted a number of educational events. Please know the signs of stroke:



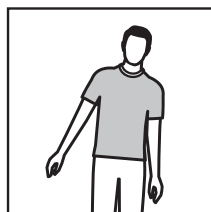
BALANCE



EYES



FACE



ARMS



SPEECH



TIME



## May Volunteer of the Month



SUSAN  
PACHTER

Twenty-two years ago, Susan and her family moved to Boca Raton from Staten Island, NY. With both a bachelors and a masters degree in nursing, she wanted to use her abilities and give back to the community. So nearly 10 years ago, Susan became a volunteer in our Emergency Department.

Susan loves helping patients and their families when they are frightened and need support. Her assistance makes them feel more comfortable while they are at the Hospital and our very busy hospital staff is very appreciative of her help as well. Furthermore, Susan greatly enjoys teaching and mentoring new Emergency Department volunteers.

She has also been active in her synagogue and served as a board member.

After a successful career, Susan's husband is now retired. Her two sons are a lawyer and a doctor. She is especially proud of her five granddaughters who all have achieved academic excellence.

In her spare time, Susan enjoys reading, socializing, theater productions, and above all, spending time with her grandchildren.

## June Volunteer of the Month



BARBARA J.  
NASRALLA

Barbara began her volunteer service with our Hospital in May 2017 earning over 700 hours working in the nursery, assisting nursing staff, caring for babies and interacting with new parents.

Born and raised in Miami, Barbara and her husband, Edmund, moved to Boca Raton in 1989. They have four children, four grandchildren and five great-grandchildren living from coast-to-coast.

Son, Mark, and his family live in Oregon; Scott is in North Lauderdale; daughter, Stacey, lives in North Carolina and is a hospital nurse anesthetist. Unfortunately, son, Shawn, passed away recently.

Prior to volunteering, Barbara worked as a paralegal at a Miami law firm. Later in Boca, she served as a paralegal, specializing in bankruptcy reorganization.

Barbara enjoys putting in the garden and loves working in the nursery. She says that sharing time with the new children and their parents brings her great joy.

## Welcome New Volunteers

Danielle Abramsky	Bonnie Paston
Sherri Blechman	Rosa Perez
Lisa Boyar	Samantha Ramos
Eleanor Chicka	John Reynold
Sebastian Dal Moro	Robert Schoenberger
Simone Goodgame	Englantina Selfo
Taylor Griffin	Kayla Tapling
Bara Kelman	Brian Wiederhold
Scheior Korf	Claude Worsena
Michelle Lai	
John Lanning	
Raymond Lopez	
Rebecca Medeiros	

## TAV Scholarship Recipients

The D-RMSL provides academic scholarships to eligible Teenage Volunteers (TAV). These awards are made annually from applications received by our scholarship committee. Scholarships are awarded based on the performance of the TAV throughout their volunteer service, high school grade point average, financial need, and hours of service. This year's recipients are:

» Britney Alvarez	» Kelly Hardy
» Christian Ayala	» Andros Mur
» Abigail Canning	» Mauricio Turquia Filho
» Ezgi Eflanli	» Adian Vinograd
» Yekaterina Gomez	» Samantha Waniewski
» Pavan Gudoor	

Making Headlines is an effort to keep all of our employees, physicians and volunteers informed about news regarding the Hospital.

This section provides you with a list of recent press releases that have been submitted to the media, as well as to our local civic leaders and government representatives.

To review any of our press releases online, visit BRRH.com. You'll find all of our current announcements on the home page.

**March 4, 2019**

10th Annual Pinkball Event Attracts Major League Support

**April 1, 2019**

FAU and Boca Raton Regional Hospital Researchers Join Forces to Treat Stroke

**April 4, 2019**

Boca Raton Regional Hospital Hosts International Physicians to Learn Best Practices and View Advanced Capabilities

**April 10, 2019**

Boca Raton Regional Hospital Celebrates Historic Groundbreaking

**April 11, 2019**

Boca Regional First in Florida to Acquire ORBEYE Video Microscope

**May 7, 2019**

Boca Raton Regional Hospital Explores New, Alternative Site for Cardiac Pacemaker and Defibrillator Implantation

**May 20, 2019**

Boca Raton Regional Hospital Physicians Recognized as Top Doctors

## New Board of Trustees Members

We are pleased to present your Debbie-Rand Memorial Service League Board of Trustees. Five new members were installed at this year's Celebration of Service and Annual Meeting. They will serve on the D-RMSL Board for 2018-2021.



**Eileen Carlins**

Eileen chairs volunteer orientation, works on special projects, served previously on the board and assists the treasurer's office, earning 7,162 hours since 2007.



**Barbara Gideon**

Barbara has served as a past League president and treasurer, volunteered in LCI infusion many years and is currently in the League Office, earning her 13,621 hours.



**Joan Owen**

Joan warmly greets patients and visitors as a volunteer in the League Office Library and Visitors Passes, earning 480 hours in her first year of service.



**Joyce Schoenbrun**

Since 2009, Joyce has been an enthusiastic and outstanding volunteer in the Emergency Department, earning over 2,128 hours.



**Howard Shore**

Howard volunteers in Outpatient IV Services, previously served on the board, chairs committees, including League service pins and uniforms, earning him 9,813 hours since 2009.

# Debbie-Rand Memorial Service League's Volunteer Appreciation Luncheon

Monday, April 8 | Boca West Country Club





# Celebration of Service and Annual Meeting

The Debbie-Rand Memorial Service League recognized volunteers who earned their new service hour pins at the Annual Celebration of Service and Annual Meeting held on Wednesday, May 15 at Dawson Theater. Following the installation of new board members and officers at the annual meeting, pin recipients were brought forward to receive their service pins and have a photograph taken with Jerry Fedele, President and Chief Executive Officer of Boca Raton Regional Hospital; Brian Altschuler, Vice President of Ancillary Operations; Aimee Yahn-Carmichael, Director of Auxiliary and Retail Operations; and Sherry Thomas, D-RMSL Board President.



## In Memory of Ruth McGoldrick



Ruth McGoldrick passed away earlier this year. A longtime Debbie-Rand Memorial Service League volunteer, Ruth McGoldrick joined the League in 1973. She served as the President of D-RMSL from 1976 through 1978 and as General Chairman of the Thrift Shoppe from 1980, until being named Chairman Emeritus in May 2012. Under her leadership, the Thrift Shoppe became D-RMSL's largest contributor of funds to Boca Regional, raising an average of more than \$450,000 annually. As a volunteer, Ms. McGoldrick accumulated 38,754 volunteer hours in service to the Thrift Shoppe.

In 2013, Boca Raton Regional Hospital's Debbie-Rand Memorial Service League named its Thrift Shoppe Boutique "Ruth's Boutique" in honor and recognition of Ruth McGoldrick, Chairman Emeritus of the Debbie-Rand Thrift Shoppe.

She was one-hundred years old at the time of her passing. We will all miss her for her commitment, passion, and contributions to making DRMSL and Boca Raton Regional Hospital a better place for our community and patients.



# May 2019 Pin Awards

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## 100-HOUR PIN

Hadeel Abdellatif  
Aliyah Abdullah  
Alexandria Alonso  
Ariella Andrade  
Maria Camila Arias  
Carlos Balazarte  
Madeline Barlow  
Maria del Rosario Barragan  
Lynda Bernstein  
Patrick Berry  
Sherrie Birbach  
Bethania Blanco  
Gabrielle "Gabi" Bonnie  
Celia Boyajian  
Marcio Bratfisch  
Maureen Brewster  
Eric Brooks  
Noel Brown  
Natalie Bryan  
Nicolas Burgos  
Kylie Burns  
Viviana Calianno  
Wiktorja Cascardo  
Michael Cebrenos  
Natalia Cerna  
Mudrine Cesar  
Qinjin Chen  
Gail Cohen  
Celine Cubillos-Villafuerte  
Camila Cuoco  
Mohannad Darwish  
Antonia Demetros  
Francesca Dimisa  
Laura Downes  
Sorahya Eugene  
Christen Evans  
Elmise Evans  
Allen Feinberg  
Roberta Feld  
Angelina Feyjin

Suzanne Fisher  
Gloria Frankel  
Talia Gad  
Emma Garbinski  
Joe Garcia  
Edie Gise  
Samuel Golub  
Gabriella Gonzalez  
Ryan Goodrich  
Caroline Goodridge  
Flora Gottlieb  
Victoria Greene  
Danniel Guarnieri  
Sharlinda Guillaume  
Stephanie Gutierrez  
Roslyn Haskell  
Mary Ann Hayden  
Lauren Hiskell  
Savannah Hyatt  
Imtisal Imran  
Manal Imran  
Vivian Incorvaia  
Chloe Joseph  
Paolina Juan-Sebatian  
Lavina Khan  
Mohammed Khan  
Helen Klebanoff  
Barbara Koskie  
Isabela Kunigk  
Thomas Kutcher  
Thea LaMarca  
Madison Lane  
Cathi Lefton  
Harry Levy  
Patricia Lowy  
Corinne Lucido  
Woodelin Marcelin  
Baylee Materia  
Josephine Mendieta  
Rebecca Mesidort  
Julia Moreira  
Younes Motii  
Paula Munoz

Nathaniel Nadler  
Marion Nagel  
Meenakshi Nambiar  
Jacqueline Navarrete  
Sandra Norelia  
Alexander Overton  
Joan Owen  
Khyati Pandya  
Jessica Patterson  
Kaela Peglow  
Tamara Penna  
Kaleema Peters  
Megan Pietanza  
Nick Pizzo  
Brayant Polanco  
Delaram Pourkalbassi  
William Ragusa  
Ananna Rahman  
Neal Ramim  
Natasha Ramnauth  
Nicholas Ranieri  
Eva Raynor  
Riley Reyes  
Lacey Richter  
Steven Roderick  
Carolina Rodriguez  
Nicholas Rodriguez-Zingg  
Megan Rose  
Judy Rosmarin  
Kristen Russo  
Stephen F. Schlicht  
Sheila Schmier  
Sondra Servais  
Brenna Shikiar  
Noor Shirazi  
Monice Silva  
Anisa Sookhoo  
Christine Stepkin  
Barbara Stewart  
Allison Streibig  
Neal Tempel  
Jean Teneus

Stephanie Thermidor  
Mauricio Turquia Filho  
Helen Vallerand  
Briana Vasquez  
Megan Veksler  
Carolina Vento  
Maria Ventura  
Serena Verduzco  
Dionysios Vlachos  
Carolyn Vogt  
Catherine Weber  
Eileen Weber  
Andrea Weiss  
Courtney Wilkison  
Chad Williams  
Barry Wizov  
Jennifer Wolters  
David Young  
Fatemah Zaidi  
Nicole Zanchetta  
Hadassa Zanoni  
Yasmine Zerrouki  
Stephen Zimmerman  
Roberta Zuckerberg

## 500-HOUR PIN

Britney Alvarez  
Christian Ayala  
Petra Block  
Marsha Bolles  
Kenneth Camisa  
Diane Cohen  
Linda Cummings  
Francesca Daniels  
Elena De La Fuente  
Fernando Anthony Desouza  
Miguel Garcia  
Ilene Gleicher  
Linda Goldmark  
Corrine Greenwald  
Edgar Hart  
Adam Hassanein

continued on back »



Lana Ilazarova  
 Ralph Kassie  
 Barbara Levine  
 Susan Maupin  
 Margaret McGough  
 Rachel Metzner  
 Barbara Nasralla  
 Barbara Newman  
 Neil Olmstead  
 Ellyn Pick  
 Mary Ellen Roderick  
 Joseph Ruggiero  
 Doris Singer  
 Carol Sorbaro  
 Lorraine Stevenson  
 Joan Stone  
 Marion Stotzer  
 Roberta Swickie  
 Alaina Tillman  
 Nanci Tuck  
 Rose Weitz  
 Arlene Wolf  
 Rose Yarema  
 Eileen York

**1,000-HOUR PIN**

Deborah Anderson  
 Esther Boder  
 Joanne Bulfin  
 Alfred DiBenedetto  
 Craig Duncan  
 Guisella Evansen  
 Robert Feldman  
 Barbara Fetner  
 Patricia Horowitz  
 Gloria Kelley  
 Joyce Kleiner  
 Gardenia (Dena) Mayo  
 Bruce Pachter  
 Bernice Parks  
 Ann Myra Rubenstein  
 Jerrold Scher  
 Margarita Sinko  
 Sandra Sokolof  
 Barbara Wright  
 Marjorie Zemek

**1,500-HOUR PIN**

Gloria Bressler  
 Mary Lou Hotchkiss  
 Debrah Klein  
 Helena Leitner  
 Harriet Locke  
 Charlotte Paris  
 Allen Parks  
 Cynthia Pearl  
 Donald Salas  
 Rachelle Schaffzin  
 Elaine Smith  
 Lucille Spitz  
 Esther Van Der Horst

**2,000-HOUR PIN**

Terry Batinsey  
 Hilde Bojes  
 Diane Chepovsky  
 Pamela Hillenbrand  
 Harriet Hoffman  
 Jette Melfi  
 Ellie Mero  
 James Murphy  
 Frances (Frankie) Ross  
 Lora Ross  
 Joyce Schoenbrun  
 Victor Shames  
 Judith Silverman  
 Catherine Vanden Broeck

**2,500-HOUR PIN**

Benjamin Biordi  
 Caroline Caputo  
 Janet Lamphere

**3,000-HOUR PIN**

Ann Arbeitman  
 Louis Azus  
 Mollye Bergard  
 Dolores Del Raso  
 Mary Hurley  
 Merfi Madrigal  
 Kirsten Richter  
 Daniel Saraceno  
 Andrew Sauer

Robert Schattner  
 Ellen Selip  
 Leslie Sklarew  
 Ruth Tilson  
 Gail Turner  
 Mary Watts

**3,500-HOUR PIN**

Mary DeOliveira  
 Sandu Eigner  
 Roger Farleigh  
 Anneliese Haber  
 Ludwig Odierna  
 Vicki Segal  
 Patricia Vissicchio

**4,000-HOUR PIN**

Barbara Cavarretta  
 Nona Goldstein  
 Phyllis Hannagan  
 Richard Larson  
 Yvonne Larson  
 Nancy Matthias  
 Julia Proscia  
 Howard Schurr

**4,500-HOUR PIN**

Beverly Ehrentreu

**5,000-HOUR PIN**

Nancy Coakley  
 Howard Cohen  
 Velma Krassenstein  
 Joan Rehmert  
 Maire (Myra) Riisma  
 Sergio Rodriguez  
 Alice Staff

**5,500-HOUR PIN**

Fern Bonder  
 Ilse Camis  
 Selma Drucker  
 Janet Goltra  
 Carol Hopkins  
 Sharon Pearthree  
 Sherry Thomas

**6,000-HOUR PIN**

Ruth Bonn  
 Helene Cohen  
 Arthur Dermer  
 Elinor Stein

**7,000-HOUR PIN**

Eileen Carlins  
 Esta Goldfine

**7,500-HOUR PIN**

Deborah Eller  
 Mae Winkelman

**8,000-HOUR PIN**

Harriet Nichols

**9,500-HOUR PIN**

Ellen Carroll  
 Howard Shore

**10,500-HOUR PIN**

Martin Lambert

**11,000-HOUR PIN**

Olga Molinari

**11,500-HOUR PIN**

Diana Burke

**12,000-HOUR PIN**

Patricia Ann Thomas

**13,500-HOUR PIN**

Barbara Gideon

**17,500-HOUR PIN**

Christy McDonald

**18,000-HOUR PIN**

Robert Rostron III

**Please note:** To receive your pin, you must first check in at the pin station. Failure to do so will result in your name not being called.

## MAY

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19	20	21	22	23	24	25
26	27	28	29	30	31	

## JUNE

S	M	T	W	T	F	S
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7	8	9	10	11	12	13
14	15	16	17	18	19	20
21	22	23	24	25	26	27
28	29	30				

MAY / JUNE 2019

### Meetings, Events & Important Dates:

**MEMORIAL DAY**  
MONDAY, MAY 27

**FLAG DAY**  
FRIDAY, JUNE 14

**FATHER'S DAY**  
SUNDAY, JUNE 16



## Lynn Women's Health & Wellness Institute Salutes Their Volunteers

The Christine E. Lynn Women's Health & Wellness Institute recently honored its volunteers with a special appreciation tea. Volunteers were treated to refreshments, hand-decorated candles and messages of gratitude prepared by staff and read aloud in a celebration fit for a queen.

"We simply could not provide the exceptional level of care and service our patients deserve without our volunteers. The support they give to our patients and our employees is invaluable," noted Maureen Mann, Executive Director.

**Many thanks to all of our volunteers!**

## The Women's Golf Association at The Club at Boca Pointe Does It Again

On January 15, over 100 ladies and gentlemen gathered at The Club at Boca Pointe to kickoff the 2019 Women's Golf Association Pink Golf outing. The group enjoyed a round of golf followed by a luncheon. A raffle was held with prizes donated by the Debbie-Rand Memorial Service League. The ladies all wore PINK in support of Breast Cancer Awareness.

For the ninth year in a row, the Ladies Golf Association honored Debbie-Rand Memorial Service League by donating all the proceeds from their outing. This year their most generous donation was \$5,110. The Association's nine years of giving has now topped \$45,000. A similar donation next year would have the group exceeding \$50,000.



Stop by the **Debbie-Rand Gift Shop** to see our new merchandise, special sales and periodic trunk shows.

**Monday – Friday: 9am – 8pm**  
**Saturday and Sunday: 8am – 4pm**

Located in the Hospital Lobby  
 800 Meadows Road, Boca Raton, FL 33486  
 Phone: 561.955.4100



## Safety Matters: Volunteer Trivia

D-RMSL is committed to ensuring our volunteers have the knowledge needed to keep themselves and our patients safe. As part of this commitment, we will provide a safety question in each edition. These questions represent what a volunteer may be asked by The Joint Commission surveyor during a visit.

Congratulations to Beth Lowell, who correctly answered last edition's question: **The acronym P.A.S.S. stands for Pull, Aim, Squeeze and Sweep.** Contact Aimee Yahn-Carmichael for your prize!

This edition's trivia question: **The acronym for the symptoms of a stroke is BE FAST. What do the letters stand for?** The first person who emails Aimee at [ayahn-carmichael@brrh.com](mailto:ayahn-carmichael@brrh.com) with the correct answer will win Cinemark Platinum Supersaver movie tickets. Good luck!



PLEASE  
**WASH**  
 YOUR  
**HANDS**  
 UPON ENTERING & EXITING

*Thank You.*



**You'll Celebrate the Treasures You Find**

Stop by the **Debbie-Rand Thrift Shoppe** for all the sales and to take advantage of great deals.

**Monday – Saturday: 9am – 4pm**

903 Meadows Road, Boca Raton, FL 33486  
 Phone: 561.395.2208







BOCA RATON  
REGIONAL HOSPITAL  
DEBBIE-RAND MEMORIAL  
SERVICE LEAGUE, INC.

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**All Boca Raton Regional Hospital employees and volunteers will receive a 15% discount on all purchases made in-store or over the phone with 5% of the sale being donated to the Debbie-Rand Memorial Service League.**