



  
BOCA RATON  
REGIONAL HOSPITAL  
DEBBIE-RAND MEMORIAL  
SERVICE LEAGUE, INC.

SEPT./OCT. 2018  
**InnerView**

THE NEWSLETTER OF THE DEBBIE-RAND MEMORIAL SERVICE LEAGUE

VOLUNTEERS ARE CORDIALLY INVITED TO  
THE DEBBIE-RAND MEMORIAL SERVICE LEAGUE'S

## 56th Anniversary Luncheon

TUESDAY, OCTOBER 23, 2018 | 11:00AM – 2:00PM

BOCA WEST COUNTRY CLUB

Honorary co-chairs Elaine J. Wold, noted philanthropist, and Robert Schattner, D-RMSL Board Member, invite you to celebrate the Debbie-Rand Memorial Service League's 56th Anniversary. The luncheon begins with refreshments and appetizers. After lunch, enjoy a fashion show featuring our own Debbie-Rand Memorial Service League volunteers and past-presidents, as well as a very special "Mystery Model" featuring fashions from our D-RMSL Thrift Shoppe and accessories from our D-RMSL Gift Shop. Raffles and grand-prize drawings will conclude the event.

All volunteers have been sent a personal invitation and reservation form. Additional information is available in the Volunteer Office. Tickets for the grand-prize drawings are available at the Volunteer Office. Raffle tickets can be purchased at the luncheon.

Family and friends are welcome. If you are unable to attend, you may wish to make a donation.

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# MEMBERS CORNER

## MEMBERSHIP REPORT: JULY 2018

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### Active Members

General: 362

TAV: 149 | College: 67 | Life: 12

### Inactive Dues-Paid Members

General: 183 | College: 103

Life: 168

**Total: 1,044**

## Hours Report:

### TEENAGE VOLUNTEERS (TAV):

2,049.90 hours

145 TAVs

### COLLEGE VOLUNTEERS:

1,161.89 hours

63 volunteers

### ADULT VOLUNTEERS:

8,595.98 hours

365 volunteers

### TOTAL:

11,807.77 hours

573 volunteers

## MEMBERSHIP REPORT: AUGUST 2018

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### Active Members

General: 351

TAV: 149 | College: 71 | Life: 12

### Inactive Dues-Paid Members

General: 198 | College: 113

Life: 167

**Total: 1,061**

## Hours Report:

### TEENAGE VOLUNTEERS (TAV):

2,012.43 hours

146 TAVs

### COLLEGE VOLUNTEERS:

1,129.98 hours

66 volunteers

### ADULT VOLUNTEERS:

8,372.81 hours

348 volunteers

### TOTAL:

11,515.22 hours

560 volunteers

## September Volunteer of the Month



CAROL  
SORBARO

Carol says that, "Boca Raton Regional Hospital is a special place for me." Like many of our volunteers, she chose Boca Regional for the quality of care she and her family members received as patients. Carol volunteers in the D-RMSL Gift

Shop where she has given over 475 service hours. She helps customers who come into the shop, sometimes to buy a gift, and sometimes to simply share their worries about a family member or friend who has been admitted as a patient. Carol feels she helps lessen their stress by listening and giving comfort.

Carol was born and raised in Long Island, NY. She worked in a hair salon in New York. She and her husband moved to Hollywood, FL in 1975 and opened a successful custom mirror company. They sold the company ten years later and moved to Boca Raton to design and build custom homes. Carol has a daughter who lives in Boca Raton and is blessed with a very independent 99 year old Dad.

In her nomination for Volunteer of the Month, Gift Shop manager, Lois Ackner states, "Carol has every positive quality rolled into one wonderful person. She always has a smile on her face and puts everyone else's needs first."

Thank you, Carol, for your service to D-RMSL and Boca Raton Regional Hospital.

## October Volunteer of the Month



FRANCESCA  
DANIELS

Francesca was raised in Brooklyn, NY. She received a degree in Finance at New York University, was recruited by a major investment banking firm and transferred to Beverly Hills, California where she lived for nearly 50 years. Francesca was

the first woman licensed by the state of California as a broker-dealer. In 1971, she founded her company which provided finance and development services in the area of healthcare. Francesca financed the first Automatic External Defibrillator (AED) device seen and mandated today in most common areas around the world.

Francesca served ten years in the Emergency Department of Cedars-Sinai Medical Center in LA where she received The President's Volunteer Service Award, an initiative of the U.S. President's Council on Service and Civic Participation. She was also certified by the Los Angeles County Probation Department as a volunteer to mentor teenagers.

Francesca relocated to Boca Raton in 2016. She began her volunteer service in the Emergency Department in 2016. For many patients, this is their first contact with the hospital. Francesca says she does, "whatever it takes to make them feel better, to make them feel safe."

D-RMSL and Boca Raton Regional Hospital thank you, Francesca, for all you do for our patients and their family members.

## Welcome New Volunteers

Hadeel Abdellatif	Angelina Capot	Karimi Gitonga	Nicole Miller	Scott Stein
David Baggett	James Carmiris	Faith Goldstein	Arianna Mucci	Barbara Stewart
David Barish	Gail Cohen	Janel Gowdy	Tiffany Navarro	Jennifer Teeling
Beverly Bernstein	Anh Ngoc Dao	Sharlina Guillaume	Samantha Posada	Maria Torres
Bethania Blanco	Melissa DiSanti	Mary Ann Hayden	Ananna Rahman	Katie Thompson
Eric Borden	Elmise Evans	Robin Hoffenberg	Tanha Rahman	
Ana Cadagan	Allen Feinberg	Beth Kullback	Alex Rodriguez	
Cheryl Cameron	Arianna Giebink	Leonard Levenson	Rockenia Rock	
Kim Cao	Edie Gise	Corey Melcher	Judy Rosmarin	

Making Headlines is an effort to keep all of our employees, physicians and volunteers informed about news regarding the Hospital.

This section provides you with a list of recent press releases that have been submitted to the media, as well as to our local civic leaders and government representatives.

To review any of our press releases online, visit BRRH.com. You'll find all of our current announcements on the home page.

**August 6, 2018**

Boca Regional Chief Nursing Officer Appointed as President of The Nursing Consortium of South Florida

**August 13, 2018**

Brian M. Snelling, MD, Joins Marcus Neuroscience Institute

**August 14, 2018**

Boca Raton Regional Hospital Climbs in U.S. News & World Report's Best Hospitals Ranking

**August 20, 2018**

Lynn Cancer Institute Receives Accreditation from Commission on Cancer

**September 19, 2018**

Breast Surgeon Joins Medical Staff of Women's Institute

## TAV Spotlight

### D-RMSL Teenage Volunteer Service Excellence Award



Madison is a senior at Boca Raton Community High School, and is dually enrolled at Palm Beach State College. When she graduates high school, she will receive both a high school diploma and an associate of arts degree from the college. This will enable her to pursue her interests in science at a state university. Although she would like to attend the University of Florida, she will also consider Florida Atlantic University for its proximity to Boca Raton and family. Madison is interested in learning more about infectious diseases and enjoys mathematics and science classes, especially biology.

Madison began her volunteer experience in November of 2017 and has accrued over 170 hours assisting in Patient Services. She enjoys working with both her fellow volunteers and Boca Raton Regional Hospital staff, and likes the atmosphere in the Hospital. Madison finds discharging and speaking to patients interesting and pleasant, and enjoys the smiles when she delivers flowers to patient rooms.

Madison moved to Boca Raton at age 12 from Missoula, Montana, where she was born. She has five sisters and four stepbrothers, with the oldest sibling 21, and the youngest, 3 years of age. Four of her siblings live in Montana, while the remaining are here in Boca Raton. Madison enjoys most music, but her favorite band is the Red Hot Chili Peppers. For the past two years, Madison has also volunteered at Boca's Sugar Sand Park during their Shriek Week activities.

## Handwashing Reminder



Remember, it is the expectation that all staff and D-RMSL volunteers must wash in and wash out of all patient rooms (even if you did not touch a patient). Regular handwashing, particularly before and after certain activities, is one of the best ways to remove germs, avoid getting sick and prevent the spread of germs to others.

**It's quick, it's simple and it can keep us all from getting sick. Handwashing is a win for everyone, except the germs.**



## A Message from Your President

Good things are happening in our Thrift and Gift Shops!

D-RMSL Thrift Shoppe manager, Brooke Mateland, and her staff and volunteers conducted their second annual National Thrift Shoppe Day Recognition Sale, Friday, August 24, making over \$6,100 dollars. Observing from the jewelry counter, Aimee and I were so impressed with how hard our volunteers were working to quickly package and ring up sales with a check-out line that was continuously 10 shoppers deep. Volunteer Ann Arbeitman was especially effective manning the cash register for over four hours! Throughout the sale, volunteers and staff were helping customers and quickly restocking shelves with sale merchandise. Brooke, with support from the League, served up a pizza and pasta lunch to thank them.

The Thrift Shoppe is undergoing a much deserved transformation over the next two months with new paint, floor coverings, check-out counter and merchandise displays. Everyone is excited about the modern makeover that is sure to bring even more sales for the shop. A grand opening will be held later this year to showcase the “new” look to employees and customers.

Mark your calendars for the D-RMSL Gift Shop’s fantastic \$5 Masquerade Sale to be held November 1 and November 2, in the Hospital’s education center. Manager Lois Ackner has ensured that the popular pashminas and insulated lunch bags will be available. And, check out the shop’s new baby fashion items, new lines of bath and beauty products, and the persistently popular and undeniably loveable Llamas.

A huge thank you from Aimee and myself to Brooke and Lois, and their wonderful volunteers and staff, for helping the League meet our 2018 gift goal to Boca Raton Regional Hospital.

**Sherry Thomas** | President of the Debbie-Rand Memorial Service League

## Magazines Needed

Want to donate your magazines instead of recycling them? The Debbie-Rand Memorial Service League would love to take your donations. Please bring your used magazines (up to six months) to the Volunteer Office or the Volunteer Services/Patient Discharge area in the main lobby. These resources supply our patients and visitors with much needed reading materials.

Please contact the Volunteer Office at 561.955.4098 if you have any questions.



## SEPTEMBER

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2	3	4	5	6	7	8
9	10	11	12	13	14	15
16	17	18	19	20	21	22
23	24	25	26	27	28	29
30						

## OCTOBER

S	M	T	W	T	F	S
1	2	3	4	5	6	7
8	9	10	11	12	13	14
15	16	17	18	19	20	21
22	23	24	25	26	27	28
29	30	31				

### SEPTEMBER / OCTOBER 2018 Meetings, Events & Important Dates:

**COLUMBUS DAY**  
MONDAY, OCTOBER 8

**MAKING STRIDES  
AGAINST BREAST CANCER**  
SUNDAY, OCTOBER 14

**HALLOWEEN**  
WEDNESDAY, OCTOBER 31

**EARLY HOLIDAY SALE**  
THURSDAY, NOVEMBER 1  
AND FRIDAY, NOVEMBER 2

**\$5 MASQUERADE JEWELRY SALE**  
THURSDAY, NOVEMBER 1  
AND FRIDAY, NOVEMBER 2

# Mandatory Flu Shots

Boca Regional's policy states that flu shots are mandatory for all volunteers. The Centers for Disease Control and Prevention recommends annual influenza vaccination for all individuals six months of age and older. Mandatory healthcare worker's vaccination is endorsed by several national medical societies.

All volunteers must provide proof of receiving a flu shot no **earlier than August 2018** or they will not be allowed to volunteer during flu season (December 1 through April 1). Volunteers who choose not to receive a flu shot for religious or medical reasons must complete an exemption form, which can be obtained from the Volunteer Office. Volunteers who work in patient-care areas who are granted an exemption will be required to wear a mask while performing their duties throughout the entire flu season.

Flu shots are covered by most health insurers and Medicare, and are generally available at physicians' offices and pharmacies. Shots will be administered at the Hospital on a limited basis for volunteers who are unable to obtain them elsewhere. All volunteers must submit to the Volunteer Office either proof of receiving a current flu shot or a signed exemption form no later than December 1. **Please note: The nasal vaccination will not be accepted and the use of a mask will be required.**

Upon submitting proof of receiving the flu shot, volunteers will have a designation sticker affixed to their Hospital identification badge. If you have any questions, please contact the Volunteer Office at 561.955.4098. Thank you for your cooperation in adhering to our important policy.

## To Our Veterans

Boca Raton Regional Hospital is planning to salute our veterans this Veterans Day, November 11, 2018. This special ceremony will take place outside of the Hospital by the pond, near the flagpole at 11:00am on November 12. During the event, we will announce the names of our valued veterans. The names will also appear in the ceremony program.

Are you a veteran of the U.S. military? If so, with your permission, we would like to recognize you at the Veterans Day ceremony. Submit the following information to the Auxiliary Office by October 30:

Name, rank, branch of service, years during which you served, country/area/unit in which you served and conflict(s) wherein you served, if any.

Boca Raton Regional Hospital salutes our veterans. We thank you for your service.





Stop by the **Debbie-Rand Gift Shop** to see our new merchandise, special sales and periodic trunk shows.

**Monday – Friday: 9am – 8pm**  
**Saturday and Sunday: 8am – 4pm**

Located in the Hospital Lobby  
 800 Meadows Road, Boca Raton, FL 33486  
 Phone: 561.955.4100



## Safety Matters: Volunteer Trivia

D-RMSL is committed to ensuring our volunteers have the knowledge needed to keep themselves and our patients safe. As part of this commitment, we will provide a safety question in each edition. These questions represent what a volunteer may be asked by The Joint Commission surveyor during a visit.

Congratulations to Luis Morales, who correctly answered last edition's question: **F.A.S.T. is a mnemonic tool used to help you to identify the common sign of a \_\_\_\_\_.** And what does it stand for? The answer is **Face – uneven smile, Arm – one arm is weak, Speech – speech is slurred and Time – call 911 quickly.** Contact Aimee Yahn-Carmichael for your prize!

This edition's trivia question: **What is a Code 24? As a volunteer, what is your role in a Code 24?** The first person who emails Aimee at [ayahn-carmichael@brrh.com](mailto:ayahn-carmichael@brrh.com) with the correct answer will win Cinemark Platinum Supersaver movie tickets. Good luck!



## You'll Celebrate the Treasures You Find

Stop by the **Debbie-Rand Thrift Shoppe** for all the sales and to take advantage of great deals.

**Monday – Saturday: 9am – 4pm**

903 Meadows Road, Boca Raton, FL 33486  
 Phone: 561.395.2208



*From left to right – Joe Taylor, Will Sanon, Jerry Dunn and Ken Philpart. Ruth McGoldrick in Center.*

A very special thanks to our **Debbie-Rand Memorial Service League Thrift Shoppe crew** for moving furniture, clothing and displays and then moving it all back into place over four days, allowing us to repaint the shop and quickly reopen for sales.



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**561.955.4098**

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