




**BOCA RATON
 REGIONAL HOSPITAL**
 DEBBIE-RAND MEMORIAL
 SERVICE LEAGUE, INC.

June 2014

InnerView

THE NEWSLETTER OF THE DEBBIE-RAND MEMORIAL SERVICE LEAGUE

Introducing the 2014-2015 D-RMSL Board of Trustees

IN THIS ISSUE:

Letter from
the President
PAGE 3

Scholarship
Winners
PAGE 4

VHA 2014
Excellence Award
for Clinical Care
PAGE 6



Seated from left to right: Edmund Nasralla, Trustee; Sherry Thomas, Recording Secretary; Laura Myers, Treasurer; Steven Cohn, Trustee

Standing from left to right: Evie Zimmerman, 2nd Vice President; Howard Shore, 3rd Vice President; Barbara D. Cohen, Trustee; Nancy Coakley, 1st Vice President.; Mary Watts, Corresponding Secretary; Barbara Gideon, President; Sharon Pearthree, Trustee

Not pictured: Eileen Carlins

MEMBERS CORNER

MEMBERSHIP REPORT: APRIL 2014

General:	790
Life:	190
Honorary:	2
Total:	982

HOURS REPORT:

TEENAGE VOLUNTEERS (TAV):
176.99 hours
40 TAVs

ADULT VOLUNTEERS:
3,131.28 hours
347 volunteers

TOTAL:
3,308.27 hours
387 total volunteers

**INTERESTED IN VOLUNTEERING?
CALL 561.955.4098**

Welcome New Volunteers

Laurie Charles	Angela Latimore	Shelli Ploshnick
Janet Chrusch	Edith Limprevil	DeAnna Reynolds
R.J. Dufresne	Carly Lopez	Randi Schenker
Michelle Faller	Gardenia Mayo	Arrie Selva
Nicole Gass	Gisela Mendez	Sandra Sokolof
Ina Gottlieb	Maya Niewiadomska	Suzanne Van Norman
Tessa Jacobson	Rachel Pallato	
Alena Kosolapova	Gloria Pina	

May Volunteer of the Month



Tim O'Connor has been volunteering every Sunday in the Gift Shop since March 2010 and has logged over 1,650 hours of service. A native of Cork, Ireland, Tim and his wife, Felicia, met in London and moved to New York City in 1982 then to Boca Raton in 1999.

Tim currently works as an Accountant in the Controller's Office at FAU. He is also a Microsoft Certified Systems Engineer. In his spare time, Tim enjoys kayaking the canals around Boca and cycling.

The O'Connors are a volunteering family. Felicia has logged over 800 hours in the Thrift Shoppe and daughter, Emilie, logged almost 400 hours as a TAV before leaving for Centre College in Danville, Kentucky. The O'Connor's son, Riley, attends the A.W. Dreyfoos High School of the Arts.

Gift Shop Manager, Lois Ackner, praised Tim as being very reliable, pleasant, helpful and always willing to pitch in. He goes above and beyond on a regular basis.

Thank you, Tim, for your loyal volunteer service to D-RMSL and BRRH.

Administrative Update



It's hard to believe that a year has passed since I became president. Time truly flies by when what you do is so enjoyable. Being here almost every day is like being with family for me. That you give your time and yourselves so generously is truly amazing. Aimee has compiled data that our volunteer hours equal 72 full-time employees each year. So you are not only helping with patient satisfaction but are benefitting the Hospital we all love in material and meaningful ways.

Ten new areas in the Hospital have embraced our volunteers. I am sure there will be more in the months to come as construction is completed on the new facilities and sections of the Hospital. We continue to welcome about 30 new volunteers each month, as well as almost 50 new teenage volunteers this month. This is the most teenagers we have had apply. Several are younger siblings to volunteers already in the program. This year we have given college scholarships to 14 of our teenage volunteers who had to maintain a 3.0 GPA to qualify. I think this clearly demonstrates that our teenagers are every bit as dedicated and competent as our wonderful adult volunteers.

Thank you for all you do and remember to keep smiling. You may be one of the lasting impressions a patient retains from their visit to Boca Raton Regional Hospital.

Sincerely,

Barbara Gideon

President

Debbie-Rand Memorial Service League



Reminder to all Volunteers

USE OF ELEVATORS

To better serve the needs of families and visitors of our patients, we remind our D-RMSL volunteers that the main lobby elevators are restricted for visitor use. No equipment should be placed on these elevators.

If you need to transport a patient, please use the elevators located behind the main lobby, labeled elevators number 3 and number 4 or the number 7 and 8 elevators in front of Radiology near the Emergency department.

DEBBIE-RAND MEMORIAL SERVICE LEAGUE, INC. FINANCIAL STATEMENT 2013-2014

ASSETS

Checking/Savings

1st United Bank	\$170,568.41
1st United Bank MM	\$246,325.7
Total Checking/Savings	\$416,894.16
Total Current Assets	\$416,894.16
TOTAL ASSETS	\$416,894.16

LIABILITIES & EQUITY

	2013	2014
Thrift Shoppe Profit	\$368,177.80	\$452,876.72
Gift Shop Profit	\$118,177.80	\$109,568.90
Wick Profit	N/A	\$44,033.24

Donations YTD

	TOTAL
BRRH	\$429,224.04
BRRHF	\$349,940.74
SCHOLARSHIPS	\$29,750.00
YTD TOTAL	\$808,914.78

Congratulations to our TAV Scholarship Winners



Scholarships are given from a grant from the Schmidt and Barton Family Fund. We are so honored that the fund chooses Debbie-Rand as one of their charities so that we are able to help our teenage volunteers. This year's scholarship winners are Sonya Abdallah, Josel Allende, Tara Blume, Olivia Burks, Layla Chekikitanova, Erin Chisholm, Carlo Flores, Courtney Karram, Roberta Leite, Matthew Lim, Mercy McBride, Kristopher Miller and Kyle Chin Shue.

JCC Maccabi Games®

CALL FOR VOLUNTEERS



Be a volunteer and inspire the community. Volunteers ages 18 and over are needed to help staff in planning and facilitating the 2014 Boca Raton Adolph & Rose Levis Jewish Community Center's Maccabi Games®, held on August 10 through August 15th.

There are endless opportunities to volunteer your time and expertise. Whether you can spare a few hours or more, we have a place for you. To join our team, visit www.jccmaccabigames.org/registration. For more information, call 561.852.3206.

2014 Hospital Week

On May 13th, employees, physicians and volunteers took part in the festivities around the Boca Raton Regional Hospital pond to celebrate National Hospital Week.



Making Headlines

Making Headlines is an effort to keep all our employees, physicians and volunteers informed. This section will provide you with a list of recent press releases that have been submitted to the media, as well as to our local civic leaders and government representatives.

To review any of our press releases online go to BRRH.com. You'll find all of our current announcements on the home page.

May 16

42 Physicians at Boca Regional Recognized as "Top Docs"

May 14

Boca Raton Regional Hospital Physician Honored

May 5

Boca Raton Regional Hospital Receives VHA 2014 Excellence Award for Clinical Care

JUNE

S	M	T	W	T	F	S
1	2	3	4	5	6	7
8	9	10	11	12	13	14
15	16	17	18	19	20	21
22	23	24	25	26	27	28
29	30					

JUNE 2014

Meetings & Events:

THRIFT SHOPPE MEETING

MONDAY, JUNE 9

ADULT ORIENTATION

TUESDAY, JUNE 10

BOARD MEETING

WEDNESDAY, JUNE 18

Save the Date:

Run for the Ribbons

SUNDAY, JUNE 1

Survivors Day

SUNDAY, JUNE 1

Flag Day

SATURDAY, JUNE 14

Father's Day

SUNDAY, JUNE 15

Summer Begins

SATURDAY, JUNE 21

VHA 2014 Excellence Award for Clinical Care

HOSPITAL RECOGNIZED FOR ACHIEVING HIGH LEVELS OF PERFORMANCE

Boca Raton Regional Hospital is the recipient of the 2014 Excellence Award for Clinical Care from VHA® Inc., the national healthcare network that serves more than 1,350 not-for-profit hospitals.



The award recognizes Boca Regional for achieving exceptionally high levels of performance in clinical care when compared to national benchmarks.

"We are gratified to be honored by the VHA in such significant fashion," said Jerry Fedele, President and CEO at Boca Raton Regional Hospital. "It adds to a growing list of national accolades the Hospital has earned for both the effectiveness and the efficiency of care we provide."

To determine the winners of the Clinical Care Award, VHA used cost, length of stay, readmission and clinical outcome data from the Centers for Medicare and Medicaid Services to determine an integrated performance score for each of its member hospitals. In addition to scoring above the 90th percentile as compared to other VHA members, the hospital must also have participated in a VHA improvement program in 2013. Boca Regional was one of only seven acute care hospitals with more than 250 beds to be recognized for their excellence.

"Hospitals today are focused on improving outcomes, being more cost effective and enhancing patient experience," said Byron Jobe, VHA Executive Vice President for Service and Delivery. "The Clinical Care Award recognizes institutions that are succeeding in those areas and are working diligently to identify areas of improvement, deliver even better results and lower healthcare costs for the communities they serve."

THE PERFECT GIFT
FOR EVERY OCCASION.



GIFT SHOP HOURS:
Monday – Friday: 9am-8pm
Saturday & Sunday: 10am-5pm



561.955.4100

Safety Matters: Volunteer Trivia

D-RMSL is committed to ensuring our volunteers have the knowledge needed to keep themselves and our patients safe. As part of this commitment, we will provide a monthly safety question in this newsletter. These questions represent what a volunteer may be asked by The Joint Commission surveyor during a site visit.

Congratulations to Ginny McCulloh, who correctly answered, "R.A.C.E. stands for Rescue persons in area, Alert nearest fire alarm, Contain fire by closing doors and Extinguish." See Aimee Yahn-Carmichael for your prize!

This month's trivia is about *patient safety*. If you find a wheelchair that is broken or damaged and in need of repair, what should you do? The first person to email Aimee at ayahncarmichael@brrh.com, will win a pair of Regal VIP Movie Tickets. Best of luck!



YOU WILL CELEBRATE THE TREASURES YOU FIND

Stop by the **Debbie-Rand Thrift Shoppe** for all the sales and take advantage of great deals.

Monday - Saturday: 10am - 4pm
Sundays: 12pm - 4pm

903 Meadows Road, Boca Raton, FL 33486
Phone: 561.395.2208



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Boca Raton, FL



- Serving Boca Raton Regional Hospital and the surrounding community since 1943
- Arrangements for all occasions: parties, weddings, Bar & Bat Mitzvahs
- Plants, balloons, plush novelties
- We can create very unusual designed personal floral pieces
- All Boca Raton Regional Hospital volunteers, employees and physicians receive **10% discount** on all in-store or locally delivered items, plus an additional 5% discount, which will go to the Debbie-Rand Memorial Service League

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