CHNA Implementation Report: Phase II

As we progress into Phase II of our Community Health Needs Assessment initiatives at Boca Raton Regional Hospital we continue to make great strides in understanding & addressing our community’s key areas of concern.

Three key initiatives percolated to the top during our 2015 CHNA Advisory Committees process:

1. Enhanced Behavioral Health & Substance Abuse Navigation
2. Improved Care coordination for seniors
3. Increased access to Specialty care for low income & underserved

Internal Hospital committees have formed to address these areas and we continue to collaborate with area non-profits. Quarterly meetings are hosted by Boca Raton Regional to further the collaboration & sharing of best practices.

Strategies being explored* in the targeted areas:

**Enhanced Behavioral Health & Substance Abuse Navigation**
- Improved Staff Awareness & social consciousness through Education
- Addition of Behavioral Health & Substance Abuse Navigators to improve referral process to outside entities
- Enhanced Care unit on the inpatient side with dedicated resources

**Care Coordination for Seniors**
- Improved care coordination post discharge around social services & navigation to community resources
- iPads at the Bedside to support patient education & engagement
- Remote Patient Monitoring
- Transitions of Care Pharmacy program

**Increased access to Specialty care for low income & underserved**
- Use of the BRRH Health Van to provide screenings into the community, with high risk patients being navigated back to the FAU Residency Clinic
- Connectivity to Project Access from FAU Residency clinic
- Telehealth Specialty consults

*Strategies are currently being explored for operationalizing but may not meet criteria for implementation due to budget restraints, inability to properly staff, IT security concerns, etc.*