

BOCA RATON REGIONAL HOSPITAL

PLAIN LANGUAGE SUMMARY OF FINANCIAL ASSISTANCE POLICY

By virtue of its exemption from federal and state taxes and as part of the mission of Boca Raton Regional Hospital (BRRH) to serve the health care needs of its patients, it is the policy of BRRH to provide a financial assistance program to hospital patients without regard to race, sex, age, religion, national origin, marital status, sexual orientation, disabilities, military service, or any other classification protected by federal, state or local laws. This is a summary of the BRRH financial assistance policy.

Eligibility and Assistance Offered

Financial assistance covers emergency or other medically necessary services provided by BRRH, with the exception of cosmetic surgery or any other elective service deemed not medically necessary. Private room difference charges are also excluded unless medically necessary.

BRRH automatically applies a 75% uninsured discount to every uninsured patient's account, and, in addition, offers two types of financial assistance.

- Non-Catastrophic Approval is available at two levels. Generally, income less than 200% FPG will qualify the patient for a 100% write-off of qualifying dollars, and income from 201% to 300% FPG will qualify the patient for a 50% write-off of qualifying dollars.
- Catastrophic Approval is available for the balance owed for medical bills that exceeds a patient's family household annual income by 25% or greater, when the patient earns between 300% and 600% of the Federal Poverty Guidelines (FPG). If approved, the patient will qualify for a 75% write-off of qualifying dollars.

Certain residency requirements apply for cases not originating in the Emergency Department. No one eligible for financial assistance will be charged more for emergency or other medically necessary care than the Medicare allowable amount. Please refer to the full policy for complete details.

How to Apply

To receive assistance, generally patients must complete and submit a financial assistance application to BRRH and provide supporting documentation. Certain circumstances may not require an application.

How to Obtain More Information

To learn more about the BRRH financial assistance program, obtain a free copy of the financial assistance policy, application, and policy summary, or obtain assistance with the financial assistance application process, please contact BRRH as follows:

Boca Raton Regional Hospital
Customer Service
626 Glades Road
Boca Raton, FL 33486

Phone 888-629-7686
Phone 561-955-4007
Fax 561-955-3466

Walk-in Hours of Operation – Monday through Friday – 8:30 am – 4:30 pm
Phones 9:30 am – 3:30 pm

Online – www.brrh.com – Click on “Billing Info/Pay Online,” or click on “Patient Financial Assistance” under “Quick Links.”

Financial assistance information is available from BRRH in English and Spanish.