




**BOCA RATON
 REGIONAL HOSPITAL**
 DEBBIE-RAND MEMORIAL
 SERVICE LEAGUE, INC.

January/February 2017
InnerView

THE NEWSLETTER OF THE DEBBIE-RAND MEMORIAL SERVICE LEAGUE

**Boca Raton Regional Hospital
 Celebrates its 50th Anniversary**

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**INTERESTED IN
 VOLUNTEERING?
 CALL 561.955.4098**

Roger Farleigh

This is a new calendar year, and the beginning of Boca Raton Regional Hospital's 50th year of service. It is interesting how most of us attribute so much significance to the turning of one page on that calendar, as though we get the chance to start over with a clean slate. We tell ourselves it will be different this year! We shall resolve to do more of this "good thing" and less of that "bad thing." This writer joins those who argue that we are not on an annual rotation, but each are on uninterrupted personal journeys best served by vision, goals, hard work and perseverance — and luck — which I wish for all of us every day. Boca Regional is the beneficiary of those traits possessed by the countless people who conceived the Hospital and nurtured it to its current regional prominence.

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***Boca Raton
 Regional Hospital***
 Keeping the Promise • 1967–2017

MEMBERS CORNER

MEMBERSHIP REPORT: NOVEMBER 2016

Active Members

General: 409

TAV: 115 | College: 51 | Life: 19

Inactive Dues-Paid Members

General: 490 | College: 3

Life: 168

Total: 1,255

Hours Report:

TEENAGE VOLUNTEERS (TAV):

1,244.68 hours

118 TAVs

COLLEGE VOLUNTEERS:

747.20 hours

48 volunteers

ADULT VOLUNTEERS:

8,560.20 hours

403 volunteers

TOTAL:

10,552.08 hours

569 volunteers

MEMBERSHIP REPORT: DECEMBER 2016

Active Members

General: 405

TAV: 115 | College: 53 | Life: 17

Inactive Dues-Paid Members

General: 516 | College: 4

Life: 166

Total: 1,276

Hours Report:

TEENAGE VOLUNTEERS (TAV):

1,434.12 hours

114 TAVs

COLLEGE VOLUNTEERS:

459.38 hours

44 volunteers

ADULT VOLUNTEERS:

8,423.47 hours

389 volunteers

TOTAL:

10,316.97 hours

547 volunteers

January Volunteer of the Month



DOLORES
DEL RASO

Dolores and her late husband Vincent moved to Boca Raton from Valley Forge, Pennsylvania in 1987. While living in Philadelphia, she helped Vincent in the construction industry.

Dolores became a D-RMSL volunteer in 2012 at the suggestion of one of the nurses after Vincent passed away while he was a patient at Boca Regional. She has worked in the Patient Library and as a Secretary in the Volunteer Office. This year, Dolores was elected to the D-RMSL's Board of Trustees.

Dolores and Vincent have two sons and a daughter, all living in Philadelphia. Joseph and his wife, Anne, have three children, J.D., Katherine and Marianna. Laura and Tom have three boys, Thomas, Ryan and Rory, and a daughter, Kelly. Laura and Tom also have four grandchildren. Dolores is the grandmother of 12 and great grandmother of four. She also had a son, Thomas, who passed in 2010 and is survived by his three children, Vincent, Michael and Maria.

Dolores began her volunteer career at her children's schools, serving in many capacities. She enjoys going to the theater, reading, knitting, sewing and doing needle point.

Dolores, thank you for the support you give to Boca Regional and your over 1,800 hours of service.

February Volunteer of the Month



HOWARD
YENKE

Originally from Pittsburgh, Pennsylvania, Howard lost his wife, Micheleen, and moved to Boca Raton from Cape Cod, Massachusetts in 2012. Howard worked for IBM for 25 years.

Howard joined IBM in sales after serving in the Korean War and attending Pennsylvania State University. In his job at IBM, and subsequently in CEO positions with several private and public companies and other businesses where all of his work was computer-related, Howard and his family lived in 34 cities. He has served on numerous board of directors', including Lynn University, Rexall Sundown and the Palm Beach County Literacy Coalition.

Howard has two sons and a daughter. Robin and her husband, Richard, live in Pittsburgh. Ernie and Kathy live in Sudbury, Massachusetts and have two daughters and a son. Their other son, Michael, lives in Cambridge, Massachusetts. Howard has six grandchildren and three great grandchildren.

Howard joined D-RMSL in 2014 and began volunteering on the eighth floor. He now works on Wednesdays in the Surgi-Center waiting room. According to one D-RMSL volunteer who spent time as a patient, "Howard was always very professional, running the entire eighth floor."

D-RMSL and Boca Regional thank you, Howard, for your almost 450 hours of service.

Welcome, New Volunteers

ADULT

VOLUNTEERS

Ana Aleman
Nancy Bautusta
Brigitte Brammer
Lauren Brito
Sarah Chapman
Hyla Cohen
Rose Cohen
Gino Colman
Francesca Daniels
Roxana De La Puente
Liv Edoaurd
Emily Elera

Josephine Fasitta
Cinthia Garcia
Miguel Garcia
Linda Goldmark
Jocelyn Gonzalez
Mia Harris
Virginia Hyde
Cayla John
Maggie Kopec
Grau Kristen
Vanessa Marcellus
Lisa Newmark
Kiran Nizami
Rosalie Rizzo

Ty Roachford
Sophia Sawary
Kenny Shephard
Nancy Sidhom
Carol Sorbaro
Gabriella Sullivan
Jennifer Teeling
Michelle Ward
Zafirah Warsi
Eileen York

**TEENAGE
VOLUNTEERS (TAV)**
Sarah Arcila

Noor Arizuleta
Christian Ayala
Natalia Beaz
Kristina Beluskov
Maia Blumofe
Samantha Bonjay
Jacqueline Briggs
Rafaella Cereser
Aaron Chau
Hannah Cisneros
Rebecca Cisneros
Giovanni Colanagelo
Ezgi Eflanli
Abel Frias

Jason Frias
Laura Galebe
Gabrielle Gallo
Cassandra Gioia
Lee Goldring
Pavan Gudoor
Amber Handal
Valerie Jaramillo
Niamh Keane
Shania Lalmansingh
Tayna Latortue
Naelli Lespinasse
Barbara Monteiro
Estere Naeter

Gerda Naeter
Tali Nesbitt
Yuliana Osoria
Neil Paul
Savana Pettit
Madison Pines
Kayla Przybylowicz
Crystal Schers
David Vasquez
Adrian Vinogard
Aidan Weaver
Maria Camila Yepes



A Message from Your President

"In life, there are no ordinary moments." – Kathleen Magee

While the season of giving, receiving and sharing is in full bloom, some of us will take a moment to recall that extraordinary "aha moment," that epiphany moment that gave us the knowledge and, as a wonderful bonus, the gift of understanding something or someone who had been of concern and puzzlement to us, ultimately giving us direction.

In this New Year, this 50th anniversary, imagine, 54 years ago, our founder, Gloria Drummond, faced with the loss of two of her children, Debra Ann and James Randall, experienced a particularly extraordinary moment. In that moment, she decided to turn her grief into a celebration of their lives, creating in their memory an everlasting memorial, the Debbie-Rand Memorial Service League.

With 18 of her friends, they committed, more than that, they promised, to build a hospital for Boca Raton. With assistance of the community, her volunteers, boards of trustees and subsequent hospital administrators, the promise became a reality.

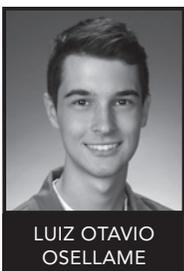
Here we are today, charged with the responsibility of "keeping the promise." To preserve and protect her legacy, and carry it into the future with the drive and passion she bequeathed to us, enabling us to build our own legacy for the generations who follow us, a Hospital that exceeds her highest expectations.

This year there will be festivities galore in celebration. Enjoy them, be proud that you are a part of this wonderful Hospital family as we begin the next 50 years.

– Edmund Nasralla, President of the Debbie-Rand Memorial Service League

TAV Spotlight

D-RMSL Teenage Volunteer Service Excellence Award



Luiz Otavio Osellame became a D-RMSL teenage volunteer in November 2015 and has already served over 220 hours working Wednesdays in Patient Transportation.

Luiz was born in Brazil and moved with his parents, Richard and Danielle, to Boca Raton where his maternal grandmother lives part of the year. In 2008, they returned to Brazil and then moved back to Boca Raton in 2014. This experience has made him fluent in Spanish, Portuguese and English. Luiz' mother is a pre-school teacher at Chesterbrook Academy in Coral Springs and his father is a sales representative in the tile industry.

Luiz is a senior in the Medical Academy at Boca Raton Community High School and is to become a certified EKG Technician. He plans to attend the University of Central Florida, Florida Atlantic University or the University of South Florida to study biology. Luiz also plans on going to medical school to become an oncologist.

He currently interns on Sundays at a local Walgreens Pharmacy. After 100 hours he will be able to take the exam to become a certified Pharmacy Technician. In his free time, Luiz enjoys video games and playing the guitar.

Luiz, D-RMSL and Boca Regional thank you for your outstanding service.

Boca Raton Regional Hospital Celebrates its 50th Anniversary *continued from page 1*

The following captures the Hospital's earliest beginnings: "In 1962, Gloria and Robert Drummond's children, Debra Ann and James Randall, were tragically poisoned and died before reaching medical attention 30 minutes away. The small community rallied to build a hospital 'of its own' to ensure that area residents would have access to quality healthcare and life-saving emergency care when they needed it the most. Eighteen passionate and dedicated women joined Gloria, who led the effort to raise funds, and formed the Debbie-Rand Memorial Service League."

A September 1967 edition of the Boca Raton News chronicled more of those early efforts: "As a matter of fact, the Debbie-Rand Memorial Service League members, by their many activities, including a Thrift Shoppe, annual teas, a Fiesta Ball and continual community promotions, underwrote the salaries of the hospital staff during the formation and organization of the hospital. Each dollar donated to the building fund went into the building fund. The League was to raise more than \$300,000 by the time the hospital would open." The newspaper talks about the 42 homeowners' fundraising areas, each with a chairman, and house-to-house canvas workers. "We've helped the Boca Raton Community Hospital, have you?" bumper stickers started showing up all over town.

According to the newspaper, there were more than 2,700 individual donors. Census data indicated that Boca Raton's 1960 population was 6,961. In a little over four years, the various fundraising disciplines raised over three million dollars. That, with a \$240,000 federal grant and a \$1.5 million commercial loan, funded construction and the hospital's opening on July 17, 1967.

It was an amazing feat, especially when thinking of Boca's demographics in the mid-1960s. The newspaper estimated Boca's population at that time had grown to 18,000 — the Hospital's projected primary service area being between south Delray Beach and the Deerfield Beach line. No secondary service area was apparent. According to information gathered by the Boca Raton Historical Society, the Hospital had 3,774 emergency patients in the first year of operation and 2,874 admissions. There were 80 affiliated physicians compared to the 800 plus on staff now.

Today, Boca Regional's primary service area has a population of at least 685,000. The secondary service area contains another 575,000, for a total service area of approximately 1,260,000 residents. Some other impressive and daunting numbers for the fiscal year ending June 2016 include:

| | |
|--|-----------------------------------|
| Inpatient & Observation Discharges: 25,145 | Total Surgeries: 9,955 |
| Emergency Room Visits: 55,478 | Outpatient Registrations: 290,434 |

The numbers attest to the monumental changes that have occurred over the past 50 years. Those years have been filled with many successes and some profoundly challenging times. Everywhere we turn at Boca Regional, we see evidence of the community's commitment. That commitment is abiding, continuous and proud, and given in the same spirit as those first few people who began the Hospital's journey more than 50 years ago. The then Foundation President called the hospital a "moral miracle." And the newspaper said the community had kept its promise, which we see being renewed every day 50 years later.



Debbie-Rand Thrift Shoppe Hosts Retirement Celebration for Jerry Dean

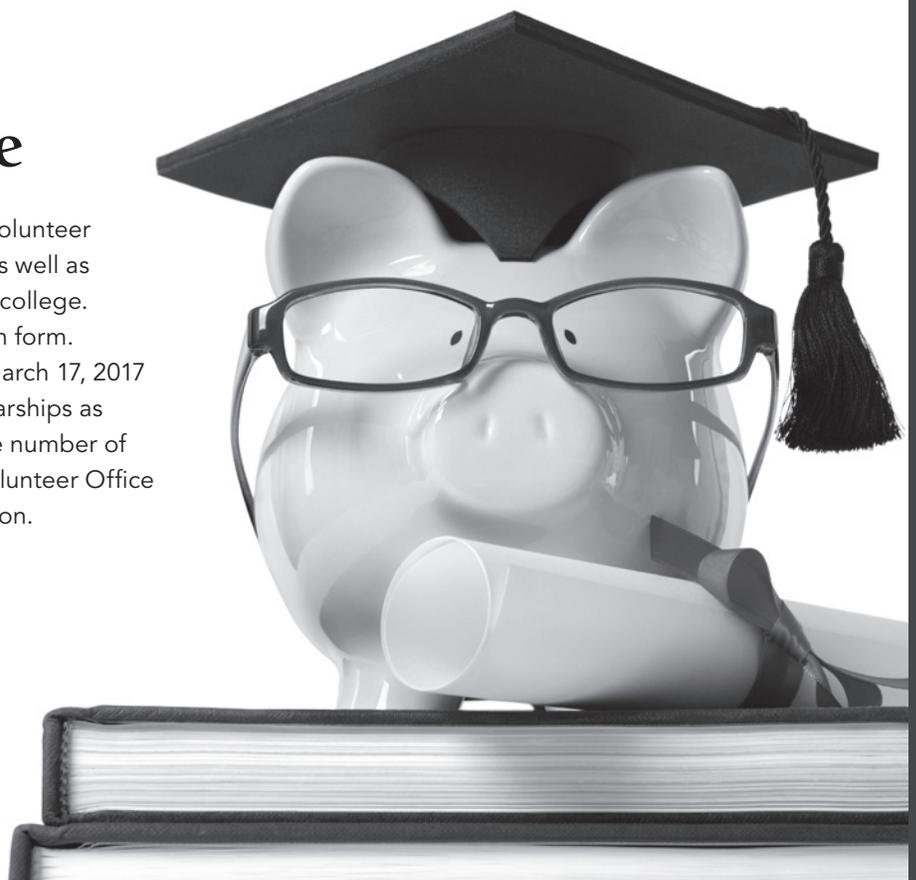
On December 14, 2016, the Debbie-Rand Thrift Shoppe staff hosted a retirement luncheon for Jerry Dean, Thrift Shoppe Moving Tech. Staff and volunteers celebrated Jerry's 32 years as a Boca Regional employee, 30 of which he worked for the Thrift Shoppe. He has been a great asset to our organization.

Thank you, Jerry, for your dedication. We wish you the very best in the years ahead, including good health and good fortune.



D-RMSL TAV Scholarship Forms Available

Scholarship forms are available in the Volunteer Office for eligible high school seniors as well as previous recipients currently attending college. Criteria can be found on the application form. Applications must be postmarked by March 17, 2017 for consideration. The number of scholarships as well as the amount will be based on the number of applications submitted. Contact the Volunteer Office at 561.955.4098 for additional information.



Now Open Debbie-Rand Scrubs and Uniform Store



The Debbie-Rand Scrubs and Uniform Store is now open. Located on the second floor of the Christine E. Lynn Women's Health & Wellness Institute, the shop features scrubs, uniforms and accessories for all departments.

Volunteers Needed!

The Debbie-Rand Thrift Shoppe is in need of volunteers. For more information or to sign up to volunteer, contact Brooke Mateland at 561.395.2208.

Our Hats Are Off To You! A Special Message for the D-RMSL Volunteers in Endoscopy

Written by Debbi Harding Anderson, Former Boca Regional Employee

This is a very special gift, it's just from us to you. Having trouble seeing it? Just take a different view.

It may appear its empty, but look way down inside.
It's filled with all our love and thanks, so keep the ribbon tied.
When you think that we have missed the special things you do,
you only have to look at this and know we think of you.
You'll know that we have noticed, you'll know that we did see —
just how very special you are in Endoscopy!

You're there to transport patients or to help us make a bed.
You gave our patients comfort with the kind words you've said.
You're there to make the coffee and even bring a treat.
But most of all you have a smile for everyone you meet.
It's hard to find the right words, and know just where to start.
We'll begin at the beginning, a thank you from our heart!

Thank you for the time you get to help us every day.
Thank you for the work you do, even for no pay!
Thank you for your thoughtfulness, it shows in many ways.
Thank you for the sunshine that you bring into our days.
Thank you for the greatest gift. It's one that we all share —
our very special friendship. Love, from all who care.
For the person that you are and all the things you do,
this is our chance to say, our hats are off to you!



Making Headlines

Making Headlines is an effort to keep all of our employees, physicians and volunteers informed about news regarding the Hospital.

This section provides you with a list of recent press releases that have been submitted to the media, as well as to our local civic leaders and government representatives.

To review any of our press releases online, visit BRRH.com. You'll find all of our current announcements on the home page.

November 29, 2016

Pelvic Health Specialist Joins
Boca Raton Regional Hospital

January 23, 2017

Boca Raton Regional Hospital
Celebrates 50th Anniversary

JANUARY

| S | M | T | W | T | F | S |
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FEBRUARY

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| 19 | 20 | 21 | 22 | 23 | 24 | 25 |
| 26 | 27 | 28 | | | | |

JANUARY / FEBRUARY 2017 Meetings, Events & Important Dates:

NEW YEAR'S DAY

SUNDAY, JANUARY 1

MARTIN LUTHER KING JR. DAY

MONDAY, JANUARY 16

GROUNDHOG DAY

THURSDAY, FEBRUARY 2

VALENTINE'S DAY

TUESDAY, FEBRUARY 14

PRESIDENTS DAY

MONDAY, FEBRUARY 20

Reorientation Schedule Time to Prepare for The Joint Commission Compliance

As in past years, we will have mandatory orientation for all D-RMSL volunteers. In order to remain in active status you must attend this important presentation. Kathy Davis, ARNP, Employee Health Nurse, will be on hand 10 minutes prior to each orientation to administer Tuberculosis (TB) tests to volunteers who have patient contact and who require the screenings. Each session will last approximately 60 to 90 minutes. Light refreshments will be served. Classes are available on the following dates in Dawson Theater:

| | |
|------------------------|--------------------------|
| Thursday, February 16 | 10:00am |
| Wednesday, February 22 | 2:00pm and 4:00pm |
| Thursday, February 23 | 4:00pm |

Holiday Open House Recap

The Debbie-Rand Memorial Service League hosted its annual Holiday Open House on December 6, 2016. The tree was lit and our menorah was on display. Light refreshments were served while holiday songs were performed. Thank you to everyone who came out to celebrate the holiday season!





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DEBBIE-RAND MEMORIAL SERVICE LEAGUE
GIFT SHOP

561.955.4100

Safety Matters: Volunteer Trivia

D-RMSL is committed to ensuring our volunteers have the knowledge needed to keep themselves and our patients safe. As part of this commitment, we will provide a monthly safety question in this newsletter. These questions represent what a volunteer may be asked by The Joint Commission surveyor during a visit.

Congratulations to **Margarita Sinko**, who correctly answered last month's questions: **True or False? Volunteers may lift or move patients into or out of wheelchairs as part of the volunteer service. The answer is false.** Contact Aimee Yahn-Carmichael for your prize!

Next edition's trivia question: **True or False? Volunteers in patient care, laboratory or food services may wear artificial nails and nail jewelry.** The first person who emails Aimee at ayahn-carmichael@brrh.com with the correct answer will win Cinemark Platinum Supersaver movie tickets. Good luck!



You'll Celebrate the Treasures You Find

Stop by the **Debbie-Rand Thrift Shoppe** for all the sales and to take advantage of great deals.

Monday – Saturday: 9am – 4pm
Sunday: 12pm – 4pm

903 Meadows Road, Boca Raton, FL 33486
Phone: 561.395.2208


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- Serving Boca Raton Regional Hospital and the surrounding community since 1943
- Arrangements for all occasions: parties, weddings, Bar & Bat Mitzvahs
- Plants, balloons, plush novelties
- We can create very unusual designed personal floral pieces
- All Boca Raton Regional Hospital volunteers, employees and physicians receive **10% discount** on all in-store or locally delivered items, plus an additional 5% discount, which will go to the Debbie-Rand Memorial Service League

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