




**BOCA RATON
 REGIONAL HOSPITAL**
 DEBBIE-RAND MEMORIAL
 SERVICE LEAGUE, INC.

January 2014
InnerView

THE NEWSLETTER OF THE DEBBIE-RAND MEMORIAL SERVICE LEAGUE

Holiday Open House

A DELIGHTFUL SUCCESS

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Thanks to our wonderful volunteers who baked delicious cookies for our Holiday Open House and Debbie-Rand's past presidents who served them – our event was a delightful success. The new tree and decorations, graciously donated by Human Resources, and our lovely Menorah lent elegance to the lobby while music and dancing lifted everyone's holiday spirit. Entertainment was provided by Fiddleworks, with fiddlers ranging in age from toddlers to teenagers, and a duo of sprightly dancers. Elementary students from St. Paul Lutheran School sang holiday songs. In the afternoon we enjoyed a piano performance by Stephen Soro.

We were honored to have Karen Poole, The Honorable Mayor Susan Whelchel, Deputy Mayor Susan Haynie and Council Member Anthony Majhess help us with the tree lighting.

Thank you to Debbie-Rand's Board of Trustees and everyone who made this such a successful day.



MEMBERS CORNER

MEMBERSHIP REPORT: NOV. 2013

General:	716
Life:	188
Honorary:	2
Total:	906

HOURS REPORT:

TEENAGE VOLUNTEERS (TAV):
1,141.04 hours
132 TAVs

ADULT VOLUNTEERS:
10,503.63 hours
464 volunteers

TOTAL:
11,644.67 hours
596 total volunteers

**INTERESTED IN VOLUNTEERING?
CALL 561.955.4098**

Welcome New Volunteers

Adam Wilensky	Emily Hanna
Amanda Medicott	German Jimenez
Thomas Weidenfeld	Christa Middleton
Summer Forbis	Sally Hidalgo
Florence Goldman	Edwin Obiabo
Laura Kaplan	Ali Souad
Jean Trask	Jessica Trice
Tyra Gomes	

November Volunteer of the Month



Stevie Furer has been a member of the Debbie-Rand Memorial Service League and an active volunteer for over 31 years. Stevie became a volunteer in 1982, the year after she and her husband, Stanley, moved to Boca Raton from New York. Stevie was an experienced hospital volunteer having spent 10 years as a patient representative at Lenox Hill Hospital in Manhattan.

Since starting at Boca Regional, Stevie has earned more than 16,750 hours working behind the counter at the Bistro at Boca two days a week. Stevie and Stanley have three sons, five grandchildren and five great-grandchildren.

Thank you, Stevie, for your long and wonderful volunteer service and dedication to D-RMSL and Boca Regional. You deserve every accolade you have received from staff and fellow volunteers.
Congratulations Stevie!

IN MEMORY OF:
Jeanne Rubin



Administrative Update



While I am three quarters of the way through my term of office, I feel as if I am still learning something new every day in my role as your President. Our volunteer program – and our Hospital – are such dynamic organizations that no day is the same. There are constant opportunities to improve ourselves and the way in which we deliver support to those who turn to us for care. It is truly a wonderful environment and one that we all find to be invigorating and satisfying.

Thanks to all of you for your volunteer service. It is easy to sense the true spirit of giving that surrounds us here in our Hospital. Your talents, energy, smiles and helping hands, are an example to me and to others of volunteerism at its best. And it can be seen in our new orientation video that shows what your giving means to our patients and their loved ones.

Beyond our operational activities throughout the Hospital, is the role we have as a fundraiser for Boca Regional. I am most proud to report that this fiscal year we have already donated \$300,000 to the Foundation for the new Christine E. Lynn Women's Health & Wellness Institute and will be giving more than \$300,000 to the Hospital itself. I want to give a special thanks to our Gift and Thrift Shop volunteers whose efforts raise the majority of these funds.

As you can see, our mission of service to this wonderful institution is being met every day and in every way. In this New Year, I wish each of you the best of health and happiness and I look forward to us working together in 2014 for the betterment of our Hospital and the patients it serves.

Happy New Year,

Barbara Gideon, Debbie-Rand Memorial Service League President
Boca Raton Regional Hospital

Annual Holiday Open House



2014 Orientation Schedule

TIME TO PREPARE FOR JOINT COMMISSION COMPLIANCE

As in past years, we will have mandatory orientation for **all Debbie-Rand volunteers**. In order to remain in active status, you **must attend** this very important presentation. Kathy Davis, ARNP, Employee Health Nurse, will be there 10 minutes prior to each orientation to administer Tuberculosis (TB) tests to volunteers who have patient contact and require the screenings. Light refreshments will be served. Each session will last approximately 60 to 90 minutes.

The class is available on the following dates in Dawson Theatre:

1/27/14: 10:00am and 2:00pm 1/31/14: 10:00am and 2:00pm
1/29/14: 10:00 am and 4:00pm 2/5/14: 10:00am and 4:00pm
1/30/14: 2:00pm

Please call the Volunteer Office to sign-up for an orientation class at 561.955.4098. For those who are unable to attend any of these sessions, you will have the option of watching the orientation online and then completing a quiz. If you wish to do this, please stop by the volunteer office to pick up the quiz as well as instructions for this option. Thank you for your support and adherence to this requirement.

Our Shining Stars

FROM AN ER NURSE

Daniel Duben has been such an awesome help to us. He does a great job and is wonderful to the patients even on the busiest of days.

FROM AN ER NURSE

Mike Merowitz is an asset in the ER. He is always willing to help with any task within his scope of being an ER volunteer. He is always smiling even when making up patient beds. He is a very kind individual.

FROM THE LEGAL DEPARTMENT

Heather Jurist has been a delight to work with since joining the legal department. She is always friendly and fun, but has also helped us organize mountains of paperwork and files including many of the corporations records, contracts and litigation files. This has already proven to be tremendously helpful to the Hospital and will help us for many years to come.

Do you know of or have you witnessed a volunteer going above and beyond to help a patient? Or maybe someone is simply deserving of recognition for displaying an exceptional level of volunteerism? If so, let us know and we will feature them in an upcoming issue.

TAV Scholarship Program



It's that time of year when Debbie-Rand TAVs need to start preparing for the scholarship application process. Thanks to the generosity of longtime friend, benefactor and Boca Raton resident Lucille Barton, scholarships are available to our deserving teenage volunteers. Although Lucille passed away in 2003, she has continued her legacy of giving to Debbie-Rand through her charitable foundation with the Lucille Barton/Debbie-Rand Scholarship Program, which she started in 2000. We are so fortunate to have people like Mrs. Barton who give back to our community even after they are gone.

The Lucille Barton Foundation has made it possible to fund scholarships to those TAVs who have given 200 or more hours of service to our organization, have a financial need and have shown exemplary service to Debbie-Rand and Boca Raton Regional Hospital.

Over the past 10 years alone, the League has given more than \$200,000 in scholarships to our TAVs who seek advanced education beyond high school. For more information or an application, please contact the Volunteer Office at 561.955.4098. Look for more information in the next *InnerView*.

JANUARY

S	M	T	W	T	F	S
			1	2	3	4
5	6	7	8	9	10	11
12	13	14	15	16	17	18
19	20	21	22	23	24	25
26	27	28	29	30	31	

JANUARY 2014 Meetings & Events:

WAYS & MEANS MEETING

WEDNESDAY, JANUARY 8

THRIFT SHOPPE MEETING

MONDAY, JANUARY 13

ADULT ORIENTATION

TUESDAY, JANUARY 14

BOARD MEETING

WEDNESDAY, JANUARY 15

Save the Date:

New Year's Day

WEDNESDAY, JANUARY 1

52nd Annual Boca Raton Regional Hospital Ball

SATURDAY, JANUARY 25, 2014

7PM - MIDNIGHT

Reorientation

MONDAY, JANUARY 27 &

WEDNESDAY, JANUARY 29 –

FRIDAY, JANUARY 31 &

WEDNESDAY, FEBRUARY 5

Volunteer Dress Code

A BRIEF REVIEW FOR ALL OF OUR VOLUNTEERS

A professional appearance should be presented at all times. Your uniform and photo identification badge must be worn at all times.

FEMALE VOLUNTEERS:

- Must wear ankle-length white, beige or tan pants (no capris, jeans, leggings or cargo pants). Female volunteers may also wear a white or beige skirt that is at or below the knees.
- Shoes should be clean, non-skid, closed toe and heel in white, beige, tan or brown. Sandals are not permitted.
- Blue uniform jacket must be buttoned-up at all times.
- Volunteers may not wear perfume or use anything with a fragrance.
- No excessive make-up or hairstyles.
- Fingernails must be clean and patient-contact volunteers may not have nails that exceed ¼ inch.
- Excessive jewelry is not allowed. Earrings can not be longer than one inch below ear lobe. Necklaces must be tucked inside jacket.

MALE VOLUNTEERS:

- Must wear slacks (beige, tan, brown or white).
- Clean, white or brown closed toe and heel, non-skid shoes must be worn.
- Blue jacket must be zipped-up at all times.
- Volunteers may not wear cologne or use anything with a fragrance.

ALL VOLUNTEERS

- The Boca Regional ID badge should be clipped to the right-side of the jacket collar, and the Angel Pin is to be worn on the left collar.
- Pins worn on the jacket must be volunteer-related, worn in a straight line under or above the embroidered word "volunteer," not to exceed the length of "volunteer."
- Hair must be clean, well-groomed and present a professional image.
- If you choose to wear a shirt underneath your uniform jacket, it must be white or beige.

UNACCEPTABLE:

- Hair of extreme color/style is not permitted.
- Hair that falls in the face, below the base of the neck, must be pulled back in patient care areas.
- Visible tattoos are not acceptable.
- Jewelry displayed on pierced body parts is not allowed, except ears (limit two earrings per ear).

THE PERFECT GIFT
FOR EVERY OCCASION.



GIFT SHOP HOURS:
Monday – Friday: 9am-8pm
Saturday & Sunday: 10am-5pm



561.955.4100

Safety Matters: Volunteer Trivia

Debbie-Rand Memorial Service League is committed to ensuring our volunteers have the knowledge needed to keep themselves and our patients safe. As part of this commitment, we provide a monthly safety question in this newsletter. These questions represent what a volunteer may be asked by The Joint Commission surveyor during a site visit.

This month's trivia question is about *orientation*. Please remember to call the Volunteer Office to schedule your 2014 annual orientation. The annual orientation is a very important session, required by The Joint Commission, that keeps you updated on our policies and procedures. What are two dates that this will be held? Hint: answer can be found in this newsletter. The first person to email Aimee at ayahn-carmichael@brrh.com, will win a pair of Regal VIP Movie Tickets. Best of luck!



YOU WILL CELEBRATE THE TREASURES YOU FIND

Stop by the **Debbie-Rand Thrift Shoppe** for all the sales and take advantage of great deals.

Monday - Saturday: 10am - 4pm
Sundays: 12pm - 4pm

903 Meadows Road, Boca Raton, FL 33486
Phone: 561.395.2208



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SERVICE LEAGUE, INC.

800 Meadows Road
Boca Raton, FL 33486

561.955.4098



- Serving Boca Raton Regional Hospital and the surrounding community since 1943
- Arrangements for all occasions: parties, weddings, Bar & Bat Mitzvahs
- Plants, balloons, plush novelties
- We can create very unusual designed personal floral pieces
- All Boca Raton Regional Hospital volunteers, employees and physicians receive **10% discount** on all in-store or locally delivered items, plus an additional 5% discount, which will go to the Debbie-Rand Memorial Service League

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